

Nutrel Products Ltd: **Quality Policy**

1. INTRODUCTION and COMMITMENT

We, at Nutrel Products Ltd, both management and employees, are committed to comply with the requirements of (and to continually improve the effectiveness of) our Quality Management System, including adherence to all statutory and regulatory requirements as recognised as part of our External Quality Documents.

2. CONTEXT, SCOPE and STRATEGIC DIRECTION

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| CONTEXT | <p>Nutrel Products Ltd are a specialist in supplying a large range of chemical-based nutrient products to the agricultural, horticultural and amenity industries.</p> <p>Business is seasonal, with sales concentrated in the period January to July.</p> <p>Nutrel have an extensive factory site: encompassing an office building, three storage warehouses, several production buildings and associated welfare areas. The main activities undertaken are the production of both powder and liquid-based fertilisers.</p> |
| SCOPE | <p>The physical/geographical scope of this policy is the site address:</p> <p>Nutrel Products Ltd Park Farm, Park Farm Road, Kettlethorpe, Lincoln LN1 2LD</p> <p>The scope includes: Quality Management, Product Development, Sales Processing, Purchasing, Operations (and associated Work Instructions), Human Resources/Training, Customer Services and Supplier Performance.</p> <p>In accordance with the ISO9001:2015 standard, Nutrel commit to influencing, as far as possible, its suppliers and its distribution network, to maintain quality standards.</p> |
| STRATEGIC DIRECTION | <p>Nutrel have always been devoted to serving the UK market’s growing needs and will continue to do so. In order to contend, however, with the seasonal/weather restrictions the UK market presents, the business is striving to increase its availability of products across the world.</p> <p>Our agricultural division is continuing to serve more growers across Europe. The horticultural division of the business has served the Middle East / North Africa region markets since 12/2013 and is now expanding to be able to serve the rest of the world respectively, to increase our global business and allow our production facility to continue at a strong pace all year round, in contrast to the seasonality mentioned under ‘Context’ above.</p> |

3. SYSTEM MAINTENANCE and CONTINUAL IMPROVEMENT

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| MAINTENANCE | <p>We will both monitor, measure and review the Quality System by auditing all required processes and procedures on an annual basis, with the Management Review Meeting being held towards the end of the year.</p> <p>The Nutrel Products Ltd are committed to ensuring that its Quality Management System is managed effectively, consistently and fairly.</p> |
| CONTINUAL IMPROVEMENT | <p>We continually strive to improve all aspects of the Quality System.</p> <p>Our Quality Policy Objectives, (outlining performance targets for the year), will be renewed annually before the annual internal audits are undertaken. These objectives may be monitored over more than one year, depending on performance, trends or level of improvement required.</p> <p>Regardless of at what stage within the system an issue is highlighted, we encourage a pro-active approach and recognise the importance of communication at all levels within the business with a view to improving processes and efficiency across all departments.</p> |

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| AGREED BY : | MR CHRIS NORRIS | <i>(Managing Director)</i> |
| SIGNED : | | |
| DATED : | 05 January 2018 | |
| NEXT REV. DATE : | December 2018 | |